

**the
advocacy
people**

The Advocacy People

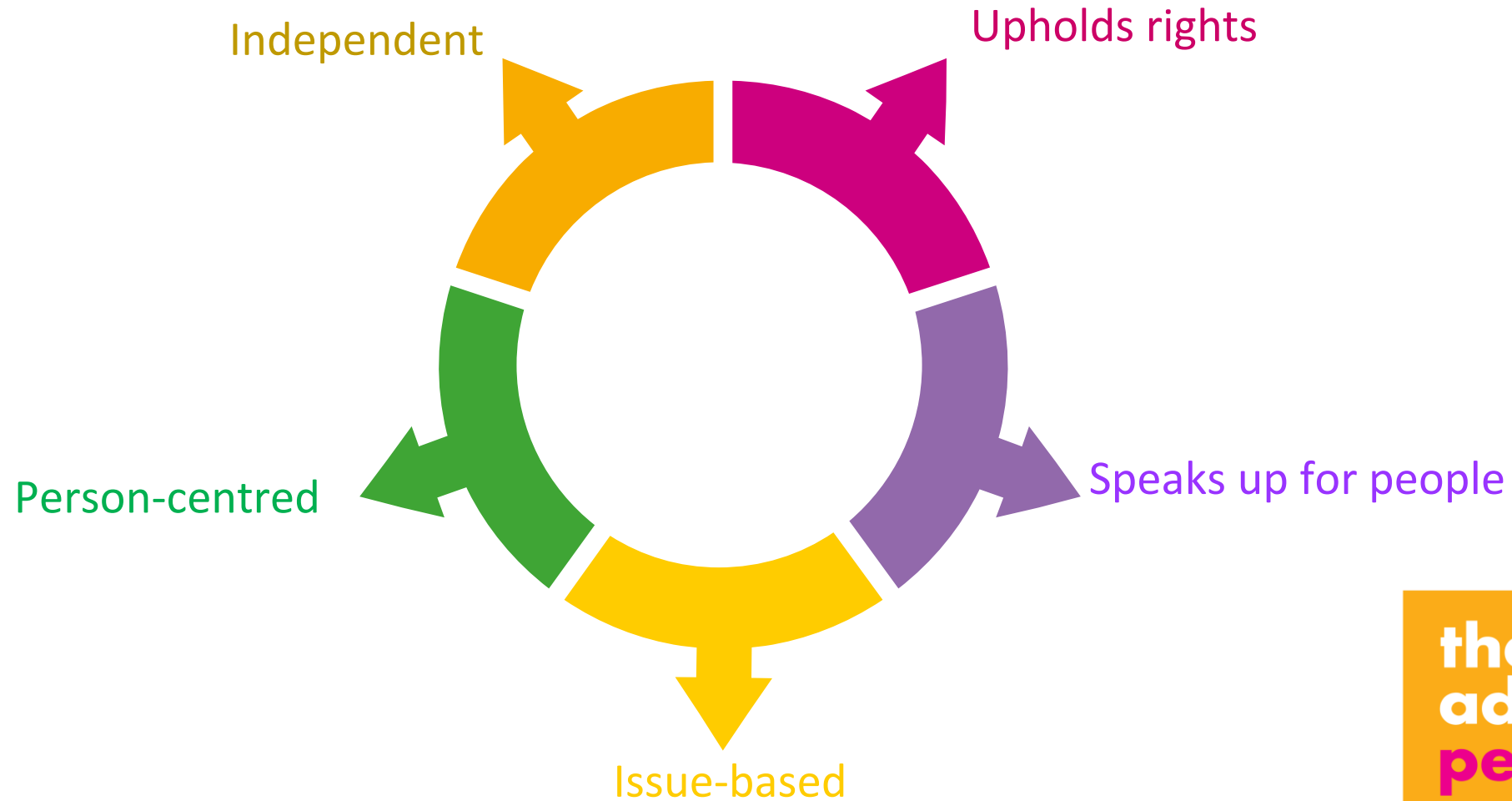
- Established over 20 years ago as seAp
- Working across the south of England, mainly delivering independent advocacy
- Experts in statutory advocacy (the types of advocacy every LA must commission) and non-statutory advocacy

www.theadvocacypeople.org.uk
#advocacyhelps | @advocacypeople

The logo for 'the advocacy people' is located in the bottom right corner. It consists of a solid orange square. Inside the square, the words 'the', 'advocacy', and 'people' are stacked vertically. 'the' and 'advocacy' are in white, lowercase, sans-serif font. 'people' is in a bright pink, lowercase, sans-serif font.

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What is advocacy?



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The Advocacy service offer in Berkshire West

Meaningful feedback from those with lived experience of the safeguarding process in West Berkshire

- Berks West – 3 distinct areas
- Reading
- West Berks
- Wokingham

All contract with the Advocacy People to provide statutory advocacy services and some other services that are not provided in all areas.



Safeguarding – Care Act : Mental Capacity Act

What does a Care Act Advocate do?

A Care Act Advocate supports people to:

- understand their rights under the Care Act
- make decisions about care & support options
- communicate their views, wishes and feelings
- challenge decisions or processes

They will consult:

- with the person
- with others who are involved
- records

Safeguarding enquiries / reviews

An advocate will support a person to:

- decide what outcomes and changes they want
- understand what actions they can take to safeguard themselves
- understand what support they can expect
- understand what is within their control
- explain what help they need so it doesn't happen again

Independent Mental Capacity Advocacy (IMCA)

Under the MCA 2005, the LA / NHS **must** consult an IMCA :

When a Person has been assessed as lacking capacity to make a particular decision

AND

Is un-befriended (no family or friends) or whose representatives are deemed inappropriate



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Independent Mental Capacity Advocacy (IMCA)

The Decision relates to one of the following:

- Serious Medical Treatment (mandatory)
- Change of Accommodation (mandatory)
- Care Review & Safeguarding (both advisory and both usually superseded by the Care Act)

The role of the IMCA

Try to find out what the person's needs, wishes and views would be likely to be if they had capacity – speak with the person (if possible), people who know them and examine records

Provide a report which may include questions about the proposal and/or suggest alternatives

Check that the MCA principles and best interest checklist are being followed



Feedback

- Difficult to get feedback from people lacking capacity or who have substantial difficulties. Advocates undertake:
- Impact Assessments - measures at the start of work and again at the end visually, by interview or knowledge of the person
- Client survey - asks for I statements eg I feel more confident
- Observation – looking at a clients behaviour changes
- Professional surveys – these ask professionals to rate the service in terms of how they think the intervention changed or supported clients.

To make a referral

Referral forms for all our services can be found at:

www.theadvocacypeople.org.uk

Call: 0330 440 9000

Email: info@theadvocacypeople.org.uk

To discuss a potential referral with the local team:

Email: Carolyn.taylor@theadvcoacypeople.org.uk

Kim.Richardson@theadvocacypeople.org.uk

Ann.Standen@theadvocacypeople.org.uk

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Any questions?
Thank you for
your time



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