



Appendix C

Achievements by partner agencies 2022-23

Berkshire Healthcare NHS Foundation Trust (BHFT)

Please refer to BHFT Safeguarding Annual Report.

Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board (BOB ICB)

Berkshire West have continued to prioritise safeguarding adults across BOB ICB, primary care networks and with health commissioned providers through training, supervision, meeting attendance and dissemination of learning from Safeguarding Adults Reviews (SARs). Our key achievements have included providing and commissioning training, working collaboratively with other agencies and the SAB, assurance of our safeguarding processes and establishing three posts that will support in delivering the safeguarding plan.

Merger with Buckinghamshire and Oxfordshire

Integrated Care Boards (ICBs) replaced Clinical Commissioning Groups from 1st July 2022. Berkshire West maintained business as usual through the merger and have been working with safeguarding designates in the other two areas to merge and align policies and procedures.

Increased safeguarding roles and restructure

BOB ICB welcomed a new Chief Nursing Officer, Rachael Corser in September 2022. In December 2022, the role of Director of Safeguarding was created, and an interim Director of Safeguarding has been working with the designates through the restructure. In addition to the Director of Safeguarding role, three further roles have been identified which once recruited for, will aid in meeting safeguarding duties and collaborative working. These roles include a safeguarding nurse, a Safeguarding Workforce Professional Manager, and a Liberty Protection Safeguards (LPS) Manager. Recruitment to these posts expected to commence in the new financial year.

Integrated Working

BOB ICB is committed to integrated working and in BW, both the Business Managers for the Berkshire West Safeguarding Children Partnership and The West of Berkshire Safeguarding Adults Board (WBSAB) have been invited to and have attended the BW Health Partners Strategic SG Committee, and the WBSAB chair has been invited to the BOB Safeguarding Committee from April 2023. Additionally, the WBSAB chair and business manager were invited and have been attending the SCAS Partnership quarterly update meetings.

Continued provision of training

Safeguarding Level 3 training and refresher training sessions were offered in-house and to primary care with ten sessions delivered between April 2022 and September 2022. Primary Care's protected time on 13th July 2022 was used to facilitate a workshop style training session. The virtual session, attended by over a hundred primary care staff, was an example of collaborative working with various speakers from the local authorities and Safeguarding Children's partnership training on radicalisation, the new Domestic Abuse Act 2021 duties and completing effective referrals.

Training offers by designates were paused from October while policies and procedures are being aligned across BOB, however, Reducing the Risk have been commissioned to provide a series of five Domestic Abuse training sessions across Buckinghamshire, Oxfordshire and Berkshire West from April 2023. Furthermore, available training from other sources continues to be disseminated.

Liberty Protection Safeguards and Mental Capacity Act (MCA).

The BOB-wide LPS Health Steering Group continued to meet regularly. At Place, the BW LPS Health Forum, chaired by the BW Head of Safeguarding for Adults, continued to be well attended by BW staff, providers and local authorities, with the focus being on improving Mental Capacity Act knowledge, confidence and compliance while waiting for the LPS implementation date. For effectiveness, it was agreed to merge the BW LPS Health Forum with the Local Implementation Network to form the Berkshire West Local Implementation Group.

The recurring MCA themes in Safeguarding Adults Reviews and findings from training and discussions with other partners identified the need to focus on developing MCA literacy and as such, Legal Literacy was added to the BOB ICB Safeguarding Joint Forward Plan for 2023/2024 in line with the SAB's priorities. The newly developed roles will support in achieving the goal of improving MCA literacy.

Quality and Safeguarding

The Integrated Care Partnership and Strategic Care Home Performance groups continue to meet. These are place-based groups that facilitate the exchange of information and opportunity to explore themes and create innovation to work together.

Other

BW remains a proactive and consistent member of the SAB, co-chairing the Performance and Quality subgroup, and attending the SAB and Executives meetings. In addition, the designate facilitates contribution to multiple reviews, including partnership learning, Domestic Homicide Reviews, Prevent and Channel Panel, the Domestic Abuse Partnership Boards and individual safeguarding cases for all three areas.

Looking forward, changes to the team and other processes are expected but these will continue to be communicate to partners

[Reading Borough Council \(RBC\)](#)

Please refer to Reading Borough Council Safeguarding Annual Report.

[Reading Voluntary Action](#)

RVA worked with 17 voluntary organisations to develop and implement safeguarding policies and procedures. Arranged for 47 people within the voluntary sector to access safeguarding related training. Published best practice articles and promoted training through our VCS bulletins.

Royal Berkshire Hospital NHS Foundation Trust (RBFT)

Please refer to RBFT Safeguarding Annual Report.

Royal Berkshire Fire and Rescue Service

Please see the below points regarding RBFRS' Safeguarding Team's Key Achievements through 2022/2023 and how we have contributed to our duty of care with safeguarding vulnerable adults and what actions/priorities we have implemented:

- In 2022/23 we completed and made significant progress with all actions from our Safeguarding Action Plan spreadsheet which outlined all of our priorities. This was based around quality assurance to ensure we are effective with partners and collaborate together to safeguard vulnerable adults. We believe we've continued to provide a robust outcome-focused service to protect individuals at risk of abuse and neglect.
- Throughout 2022/23, 100% of the Safeguarding Referrals signposted by RBFRS were done within 24 hours' and 100% of Threat of Arson Safe and Well Visits we're completed within 48 hours or had a Corporate Measure Allowance as to why it hadn't e.g. risk to staff/victim. This highlights our dedication and commitment to protecting individuals at risk of abuse or neglect.
- The RBFRS Safeguarding Team have worked with the RBFRS Data & Performance and IT Teams to start collating Risk Based Information. We recognised that this would provide us with an opportunity to identify risks and trends within the communities we serve, down to Local Authority areas. Our aim is to equip our front line staff working in the community with knowledge of identified risks and trends within their areas so they're able to recognise and report it. For example, if we identified through our data that there were increasing figures of Cuckooing in the Reading area, then we could provide our front line staff working in Reading with more in depth training/awareness on how to recognise Cuckooing. We believe it's important to understand local risks within the communities we serve and feel this is a positive step in us doing so.
- RBFRS were inspected by HMICFRS in Q2 and Q3 of 2022/23. The Safeguarding Team received a 'good' with a recommendation to begin collating data regarding outcomes of Safeguarding Referrals that we signpost through to external agencies. The RBFRS Safeguarding Team have worked closely with IT and now record 'outcomes' for each Safeguarding referral when feedback is received from external agencies. We believe that feedback is really important and share any outcomes with the individual/staff member that completed the Safeguarding Referral.
- Following a SAR that RBFRS attended due to a fire fatality, the Safeguarding Team have created and distributed an Emollients Awareness Trifold Leaflet as part of the learning. The Emollients Awareness leaflet was consulted with a number of external professionals such as Head of Wokingham Adult Social Care, Prospect Park Hospital Fire Safety Lead, Lead of Safeguarding Adults Berkshire NHS Foundation, Designated Safeguarding Lead (Adults) Berkshire West NHS, Safeguarding GP, Designated Safeguarding Doctor for Children, Infection and Prevention Control Nurse and our internal Safeguarding Working Group. The leaflet is now available to utilise by

professionals and service users of emollient products which will equip them with recognising the risks of Emollients and knowing how to reduce them.

- To support with the implementation of our Training Framework, a representative from the Bracknell Board attended RBFRS to deliver Safeguarding Adults Level 2 Training. This was delivered to our employees who work within the community and interact with vulnerable adults on a regular basis. This presentation has now been adapted by the RBFRS Safeguarding Team and is delivered as a joint Level 2 Safeguarding Adults & Children package to our staff on a quarterly basis.
- Within our Training Framework we've added the provision that the RBFRS Safeguarding Team (Safeguarding Manager & Safeguarding Support Officer) must complete a minimum of 20 hours CPD on an annual basis. We understand the importance of continuously maintaining a high knowledge of Safeguarding concerns, procedures and legislation.
- The RBFRS Safeguarding Team have been attending and delivering presentations at Provider Forums across the County to provide professionals with knowledge of the RBFRS Service Provisions. The presentations cover Safe and Well Visits, ARP (Adults at Risk Programme), Threat/Risk of Arson Safe and Well Visits, Protection and Emollient Product Awareness. These presentations have received positive feedback and have encouraged professionals to refer through to our services to support vulnerable adults within the community.
- The RBFRS Safeguarding Team have formulated and circulated for signatures a Safeguarding Information Sharing Agreement. This has been sent to all agencies that the RBFRS Safeguarding Team signpost Safeguarding Referrals through to and will be finalised with a Master Copy once all signature are returned.
- We have an internal Safeguarding Working Group which takes place on a quarterly basis, where we have a standard agenda item for Safeguarding Board updates and reflective practice. It's important to us that we share updates and learning from the Boards with our staff. This meeting has representation from our three departments; prevention, protection and response.

[South Central Ambulance Service NHS Foundation Trust \(SCAS\)](#)

Please refer to SCAS Annual Report.

[Thames Valley Police \(TVP\)](#)

Force Review – Ongoing work around the restructuring of TVP and implementation of a new LCU (Local Command Unit) structure. This move will see some areas merge together. However, Berkshire will predominately stay the same as a Geographic with an East and West split. This will see the introduction of Harm Reduction Units (HRU) sat in each LCU which will have some coverage over adult and child safeguarding from the most at risk of harm.

Stalking – This year the Suzy Lamplugh Trust completed a Stalking Review and Appraisal of TVP. This concerned the charity working within TVP and setting up focus groups, reviewing processes and making recommendations. They also completed enhanced training with a

variety of Stalking leads, advocates and staff. We have now introduced additional Stalking Guidance to all officers and produced a training package (including video of a Stalking victim's experience) to enhance knowledge. Further support has been provided to all LPAs with Stalking investigations by the introduction of 2 x Stalking Detective Sergeants which work alongside me to review Stalking cases which is a part of their many roles. Stalking Prevention Orders (SPOs) continue to increase and have over doubled in November since September 2022.

MARAC Review by Safe Lives conducted & ongoing work to improve MARACs (overseen by each LA DA exec board). TVP continually provides co-ordinators and chairs for MARACs across Berkshire.

Right Care Right Person - RCRP was an initiative designed by Humberside Police, who have seen it work very successfully in their community. It has now been picked up as a national collaboration between the NPCC, Home Office, Department of Health and Social Care, and NHS England. Nationally, a partnership agreement with the NHS and government partners have set out the principles of RCRP and how we can all jointly deliver the best care to our communities.

At TVP we are currently focusing on applying the principles of RCRP to three areas of work:

- Concern for safety (welfare checks)
- AWOL from psychiatric hospitals
- Walk-outs from other healthcare settings (predominately hospital A&E)

Contact Management call handlers have been trained and provided with a toolkit to support their decision-making in relation to whether a call for service is appropriate for a police response. Using the toolkit, they will be able to make a decision on whether the call is suitable for a police response and then allocate the job appropriately.

Ongoing participation and support for SARs, DSRs and DHRs

[Involve Community Services, Bracknell Forest and Wokingham Borough](#)

Involve has worked with fellow CVS organisations, Healthwatch and the Safeguarding Board Business Manager to develop a self-neglect toolkit that can be utilised by the Voluntary, Community and Social Enterprise Sector when considering adult self-neglect risks. This work culminated in a seminar which was well attended and received by sector partners.

As an infrastructure charity, Involve continues to promote key safeguarding messages to its sector partners. This includes publications of Safeguarding Adult Reviews and associated learning, as well as some active campaigning and areas of focus in line with the priorities of the Safeguarding Board.

As a training organisation, Involve has increased the number of Adult Safeguarding sessions it offers annually to the not-for-profit agencies and groups across Wokingham Borough. In this academic year, our charity has offered nine level-1 learning sessions, and four level 2/3. We are committed to growing our training offer in line with need as we realise this is a fundamental aspect of resident care that underpins all service delivery.

[Volunteer Centre West Berkshire](#)

Volunteer Centre West Berkshire supports the Berkshire West Adult Safeguarding Board. In the district of West Berkshire the charity works closely with public health and the building communities together teams of West Berkshire Council.

The budget for adult safeguarding training in West Berks is held by public health. We liaise with them and promote preset training dates to the voluntary sector, we monitor attendance and feedback to WBC.

Via our Voluntary sector voice forums we promote safeguarding training offers and advise groups to contact the West Berkshire Safeguarding portal if they have concerns or matters to report.

Our Director attends Berkshire West Safeguarding board meetings and ensures that we promote and contribute to National Safeguarding campaigns.

West Berkshire District Council (WBC)

Please refer to West Berkshire Councils Safeguarding Annual Report.

Wokingham Borough Council

Please refer to Wokingham Boroughs Council Safeguarding Annual Report.

Healthwatch West Berks, Wokingham, and Reading

Please refer to their Annual Reports: [Healthwatch Reading](#), [Healthwatch West Berkshire](#), [Healthwatch Wokingham Borough](#)