



Threat of Arson or Risk of Arson External Agency Guidance

When any professional becomes aware of an individual who has been threatened with arson, who is at risk of arson, or that has been directly attacked using fire as a weapon, they should contact Royal Berkshire Fire and Rescue Services (RBFRS).

- During office hours - Safeguarding Team
- During evenings, weekends' and bank holidays – Royal Berkshire Fire and Rescue Service Duty Officer. This can be done through our Thames Valley Fire Control Service (TVFCS) who will assist in making arrangements to conduct a Threat of Arson Safe and Well Visit at the property (with consent from the individual).

RBFRS have a commitment to attend these visits within 48 hours where possible.

What is a Threat of Arson/Risk of Arson Safe and Well Visit?

A Threat of Arson/Risk of Arson Safe and Well Visit will add extra precautions into the home using a variety of risk specific measures which can be utilised when a threat of arson has been made against a person or their property:

- Providing and installing free 10-year smoke alarms. Particular emphasis is given to fitting additional alarms near to external doors.
- Giving practical and lifesaving advice on identifying and reducing fire hazards and reacting to fire situations in the home.
- Fitting an arson proof letterbox (locking letter plate) where necessary. If an arson proof letterbox does not fit the size or design of the letter box, then a fire retardant throw can be provided to place on the floor by the front door.
- Providing fire retardant spray, fire retardant throws, fire retardant nightwear (pyjamas and nighties) and fire retardant bedding where necessary.
- Detailing and discussing bespoke escape plans with the individual. This may include evaluating and checking which windows are suitable for escape use.
- Assessing the property both internally and externally with a view to reducing the potential for fire.
- Following the receipt of a Threat of Arson referral, we will place a marker against the address on our systems for awareness.

Further Threat of Arson Safe and Well Visit Information

Threats of Arson/Risk of Arson Advice Office Hours	During working hours please contact safeguarding@RBFRS.co.uk alternatively please contact one of the following people: <ul style="list-style-type: none">- Liz Warren on 07585991621 /warrene@rbfrs.co.uk- Darci Hellend on 07774215674 / hellendd@rbfrs.co.uk- Lauren Halliwell on 07776311584 / halliwell@rbfrs.co.uk
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Threat of Arson/Risk of Arson Advice Evenings & Weekends	During evenings, weekends or bank holidays please call TVFCS on 0118 3589333 and request to speak with the Royal Berkshire Fire and Rescue Service Duty Officer.
Fire Safety in the Home Advice	For any general fire safety advice in your home please see our website rbfrs.co.uk/your-safety/safety-at-home/home-fire-safety-check/ This advice and information is also available in multiple languages rbfrs.co.uk/your-safety/Fire Safety in Other Languages
Safe and Well Visits	For all Safe and Well Visits that do not involve a threat or risk of arson please see our website rbfrs.co.uk/your-safety/safety-at-home/book-a-safe-and-well-visit or <ul style="list-style-type: none">- email safeandwell@rbfrs.co.uk- Call Freephone 0800 587 6679 between 9am and 5pm Monday to Friday or use the answerphone available outside of these times